

PANTONE®

JADE REHDER

355 C

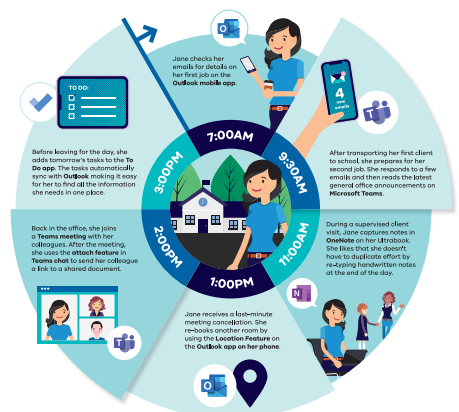
DEPARTMENT OF HEALTH & HUMAN SERVICES (VIC)

SENIOR CHANGE AND COMMUNICATIONS CONSULTANT

CONNECTED WORKING WITH OFFICE 365

A day in the life of a Case Support Worker

Meet Jane, a Case Support Worker from DHHS who uses Office 365 to be more productive and collaborate with her colleagues on the move.



Visit aka.ms/ConnectedWorkingLife to learn more about what Office 365 can do for you.

CONNECTED WORKING WITH OFFICE 365

A day in the life of a Director

Meet Carol, a Director from DHHS who uses Office 365 to be more productive and stay connected on the go.

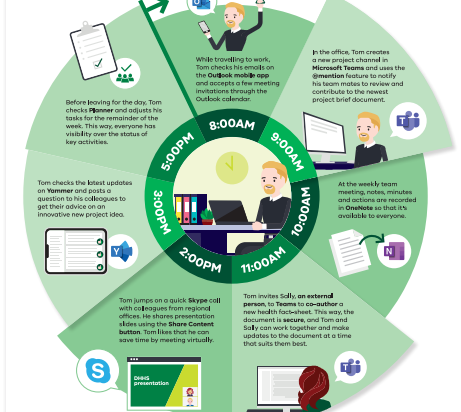


Visit aka.ms/ConnectedWorkingLife to learn more about what Office 365 can do for you.

CONNECTED WORKING WITH OFFICE 365

A day in the life of a Project Manager

Meet Tom, a Project Manager from DHHS who uses Office 365 to be more productive and collaborate with his colleagues more efficiently.

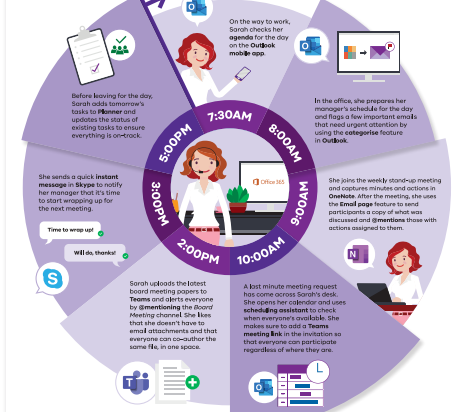


Visit aka.ms/ConnectedWorkingLife to learn more about what Office 365 can do for you.

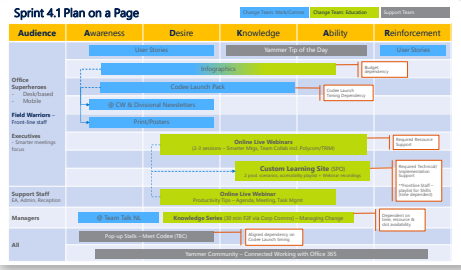
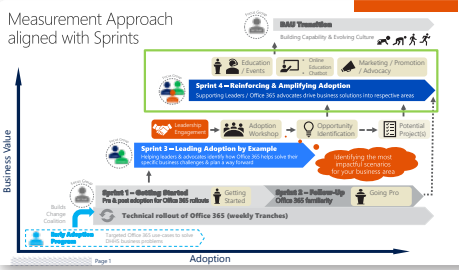
CONNECTED WORKING WITH OFFICE 365

A day in the life of an Executive Assistant

Meet Sarah, an Executive Assistant from DHHS who uses Office 365 to be more productive and communicate with her colleagues more efficiently.



Visit aka.ms/ConnectedWorkingLife to learn more about what Office 365 can do for you.



The goal of this agile project is to migrate all DHHS employees to Office 365, a total of 11,503 users. I support the change and adoption activities, particularly the planning and delivery of all communications and engagement activities in the preparation of Go-Live dates. I liaise with the IT Business Partners, Directors and Deputy-Secretaries to ensure the smooth running of the deployment schedule. On a fortnightly basis I provide updates at the SteerCo, and at Stream Lead meetings. I am also integral in the development of the transition plan, which includes a prescribed Learning and Development Plan, based on ADKAR methodology.

Connected Working with Office 365

Imagine a world where you could work from anywhere, collaborate with anyone, and have time in your day to focus on what really matters. Now, you have the tools to do that.

- Connected participation** Bring everything and everyone you need in one space. Regardless of where they are or you are.
- Connected devices** Allow you to work from the place that suits you best. Work across sites or in virtual teams from any device.
- Connected conversations** Seamlessly and intelligently manage the end-to-end of meetings. Maintains progress action long after the meeting has ended.
- Connected knowledge** Reduce duplication and reinventing the wheel by sharing your knowledge and saving your work in shared locations.
- Connected creation** Work with others in real-time to create, approve and publish documents with anyone, more efficient tools.
- Connected innovation** Turn your ideas into actions. Learn from your peers and connect with people outside of your team.

Discover what connected working can do for you. Visit aka.ms/ConnectedWorkingLife today.

Office 365 is here!

Complementary headset 'Started' session

August 2

August 1pm - 2pm
August 10am - 11am
August 1pm - 2pm
August 10am - 11am
August 1pm - 2pm

TOLL GROUP

CHANGE & COMMUNICATIONS MANAGER

All you need to know about MyToll

Search shipments
Type your Toll shipment or sender and receiver reference numbers to search for a consignment. Up to 100 reference numbers can be searched at a time by entering the ship and porting the numbers separated by commas. After entering a shipment number(s) into the search field, the search button will be activated. You can also navigate to the search page by clicking 'Search' in the header menu.

Receive notifications
You can set up when and how you are notified of a shipment's progress, such as when a delivery milestone is reached (e.g. when the status of the shipment changes from 'In Transit' to 'Out for Delivery') or there is an exception to an alternate delivery address where you are notified by email and SMS, or the MyToll notification dashboard.

Watchlist
A collection of all shipments being tracked or closely monitored is displayed on the home page when you are logged in to your MyToll account. If there are no items being watched, the Watchlist is not displayed. The Watchlist shows a summary of each shipment being tracked, which includes Toll shipment number, Sender/Receiver reference, Machine, Sender details, Receiver details, Estimated delivery date, and the number of items in the shipment. Customers can click on any record shown in the Watchlist to display the Shipment details.

Share shipment information
You can share a shipment with up to five people by clicking the Share icon and entering the details in the pop-up window. When a customer shares a shipment, a link is sent to an email and the recipient will be able to click that link to see public information about the shipment.

OUR TRANSFORMATION

IT Risk and Security Program
Our goal is to build a resilient IT infrastructure that meets the needs of our customers and protects our data. This program focuses on:

- Protect our customers' information to provide excellent customer service.
- Save money and protect financial assets.
- Ensure continuity of business.
- Save time and resources.
- Protect our reputation.
- Comply with Australian and international privacy regulations.
- Build workforce skills.

Warehouse Management System (WMS)
Our WMS helps us manage our inventory and optimize our warehouse operations.

Contemporary Infrastructure Program (CIP)
Our CIP helps us modernize our IT infrastructure to support our business growth.

Global Financial Transformation (GFT)
Our GFT helps us streamline our financial processes and improve our financial reporting.

Master Data Management (MDM)
Our MDM helps us ensure data consistency across all our systems and improve our data quality.

Health, Safety and Environment (HSE)
Our HSE program focuses on ensuring the safety of our employees and protecting the environment.

Toll IT Risk and Security Program

Why does the IT Risk and Security (ITRS) program exist?
The ITRS program is designed to protect our customers' information, ensure the continuity of our business, and protect our financial assets. It also helps us comply with Australian and international privacy regulations and build our workforce skills.

The ITRS program is now creating:

- Strong, efficient and resilient systems.
- Clear and transparent processes, procedures, policies and standards.
- A security conscious workforce.

The impact
The program helps deliver on our primary purpose to ensure people and products.

The Contemporary Infrastructure Program (CIP) encapsulates 3 Program Streams that focus on upgrading the IT infrastructure of the business.

Two streams focus on the global footprint - consolidating 19 data centres globally, to 5; and refreshing all network services.

The third stream focusses on the end user experience - replacing all devices more than 4 years old with a new Dell device, and transition to a cloud-based a service desk plus transitioning to Office 365. The change approach includes a robust training and adoption approach, including videos, a training SharePoint hub, and a detailed communications plan to manage the rollout.

Ways to work

...for everyone, everywhere

20 : 24 30 : 14

Support Team

We're updating our systems

We're updating our systems

Stay connected with your team

with improved calendar access, messaging & video conferencing

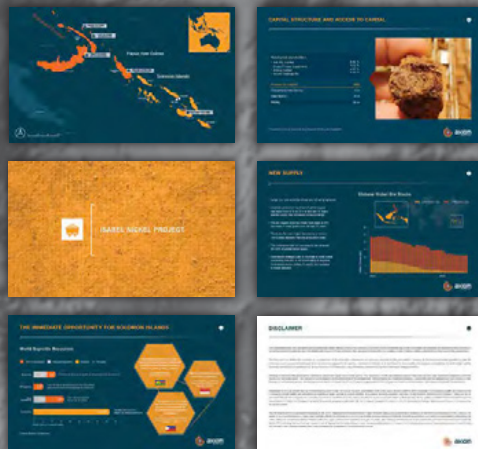
You'll get a verification to your mobile

SharePoint

Host meetings, presentations or brainstorm - from wherever you are



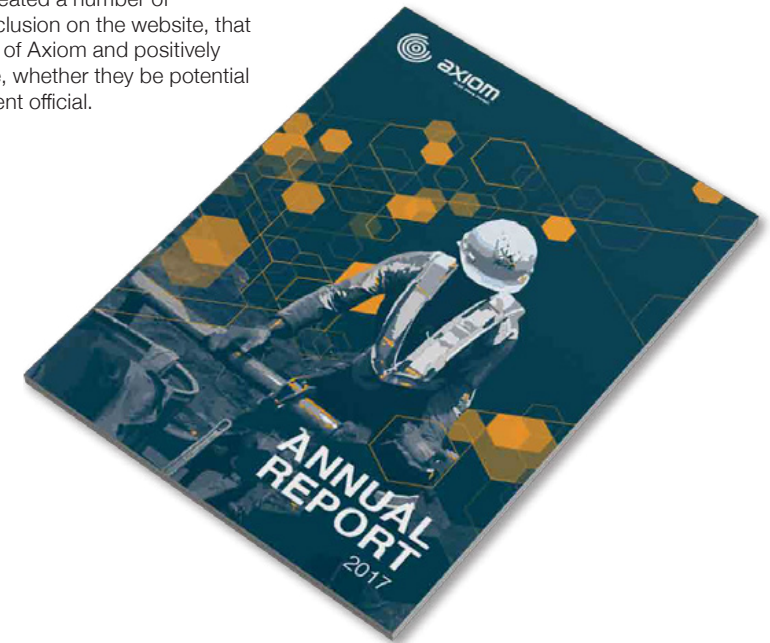
Press me I am interactive



AXIOM

COMMUNICATIONS MANAGER, WITHIN A CONSERVATIVE INDUSTRY

First job was to assess current communication tools, and upgrade as and where appropriate. So I created a new look and feel for key comms, such as the investor presentation and Annual Report, and created a number of explainer videos for inclusion on the website, that helped to tell the story of Axiom and positively influence the audience, whether they be potential investor or a government official.



CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

	2016	2015	2014	2013	2012
Shareholders' equity	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Reserves	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Retained earnings	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Other reserves	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Total	4,000,000	4,000,000	4,000,000	4,000,000	4,000,000

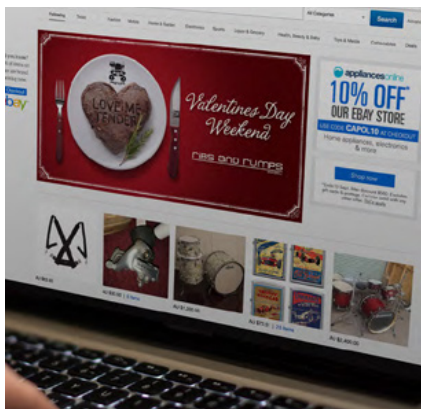
CONSOLIDATED STATEMENT OF EACH FLEETS

	2016	2015	2014	2013	2012
Shareholders' equity	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Reserves	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Retained earnings	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Other reserves	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Total	4,000,000	4,000,000	4,000,000	4,000,000	4,000,000

RIBS & RUMPS

AUSTRALIA DAY & VALENTINES DAY CAMPAIGNS.

Campaign for Australia Day. Creative was centred around "Lamb Lovers Unite", and myself and the Creative Director developed 3 characters, which we photographed and rolled out across all media channels and in-store/POS.





COFFEE CLUB

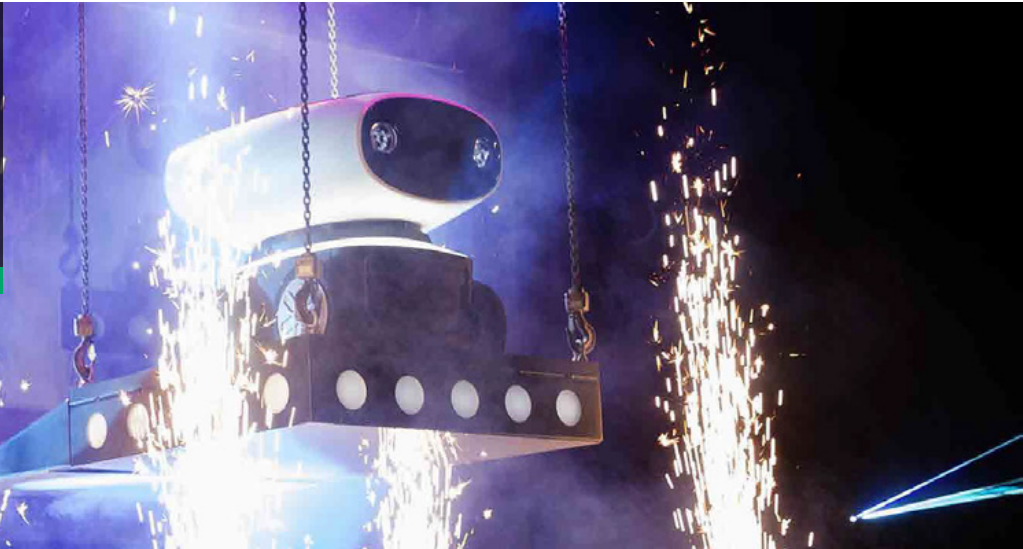
Full scope campaign, to engage more with potential franchisees. Included creative and digital execution

– website, CRM and aftercare. Further work included facilitation at trade shows, roadshows and media relations for industry publications.



DOMINO'S

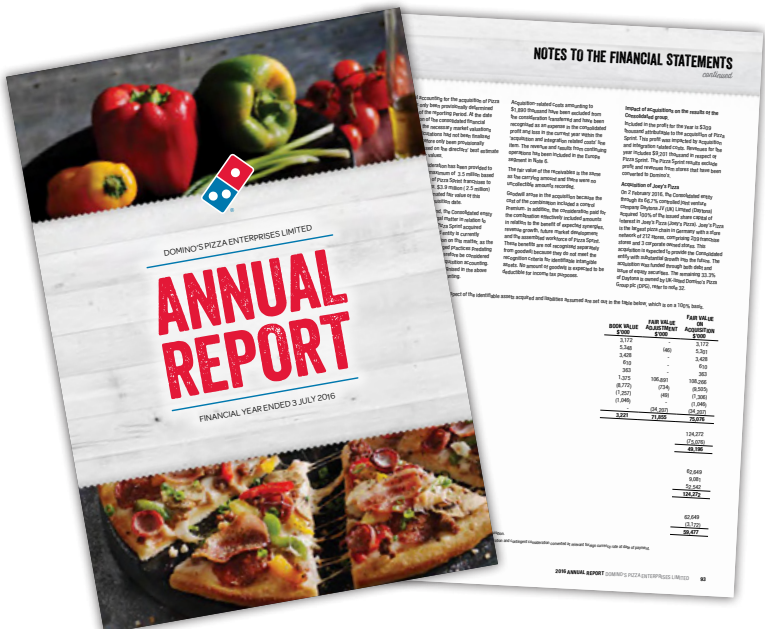
MANAGED THEIR YEARLY CORPORATE EVENT "RALLY", WHICH HAD 1500 ATTENDEES OVER 3 DAYS, AND INCLUDES WORKSHOPS, COMPETITIONS, EXECUTIVE PRESENTATIONS AND A GALA DINNER. INCLUDES CONTENT CREATION (DIRECTED AND EDITED 12 VIDEOS IN 2 WEEKS).



Other projects included revamping their training platform "DOTTI" from the ground up (including shooting all safety/instructional videos), and full strategy for recruitment drive of Domino's Pizza International (U.S.), which included media planning and creative output.

Also, project-managed Annual Report for 2015 and 2016 – strategy, content creation (copywriting and videos)

and digital execution (website and app, which gathers information from all 6 markets, and displays the current DPE shareprice on the home page, and a user's own value of their investment once they are logged in).

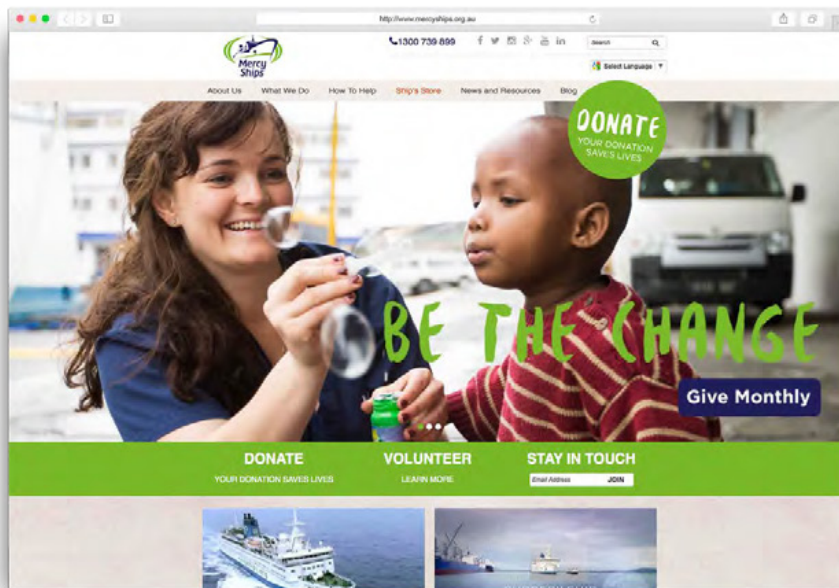




MERCY SHIPS

Full re-brand, and revamp of mailout campaigns. Traditionally, the End of Financial Year mailout is the most profitable. Under our guidance and creative direction, we were able to increase all key metrics positively – higher number of donors, each donation was increased

(on average), and costs were lower. All through an improved design, new brand story and more pointed storytelling. The new look and feel was rolled out across further executions – Facebook ads, print media and radio promotion, with continued success.





BANK OF QUEENSLAND

Strategy and facilitation of a number of events (Broker of the Year, content creation for Annual Report (copywriting, video producing/directing/editing), creative direction and co-facilitation of workshops and internal employee engagement strategies e.g.

“Prove its Possible to love a bank”.

 IT'S POSSIBLE to LOVE A BANK